MIRO SUB-PROCESSORS

Last updated: 30 September 2024

Name	Co. Number	Address	Description of Processing	Location*	Website
Amazon Web Services, Inc.	4152954	410 Terry Avenue North, Seattle, WA 98109-5210	Infrastructure	United States	https://aws.amazon.com/
Braze, Inc.	024567792	63 Madison Avenue, Building 28, East 28th Street, 13th floor, New York, NY 10016	Service Related Emails	United States	https://www.braze.com/
Gainsight, Inc.	5282490	350 Bay Street Suite 100 San Francisco, CA 94133	Customer Success/Support	United States	https://www.gainsight.com/
Google LLC	201727810678	1600 Amphitheatre Parkway, Mountain View, CA 94043	Sensitive Data Discovery	United States	https://cloud.google.com/looker
InSided, Inc.	6269152	Singel 118A, 1015 AE Amsterdam, Netherlands	Customer Success/Support	The Netherlands	https://www.insided.com/
Microsoft Corporation	600413485	One Microsoft Way, Redmond, WA 98052-6399	Accessibility, OCR functionality, Miro AI	United States	https://www.microsoft.com/
PartnerHero, Inc.	471206289	California, 518 S. 9th St. #300 Boise	Customer Support	United States	https://www.partnerhero.com/
Skilljar, Inc.	5327841	113 Cherry Street, Suite #29434, Seattle, WA 98104	Customer Training | Miro Academy	United States	https://www.skilljar.com/
Zendesk, Inc.	4661237	989 Market St, San Francisco, CA 94103	Customer Support Tickets	United States	https://www.zendesk.com/

** location of storage may be limited to certain jurisdictions if a Miro customer chooses a Miro data residency offering*

MIRO AFFILIATES

Affiliate	Location
Cardinal Web, Inc.	United States
Miro Armenia LLC (formerly Teamwork LLC)	Armenia
Miro Australia Pty Ltd	Australia
Miro DACH GmbH	Germany
Miro Denmark ApS	Denmark
Miro EMEA UK Limited	United Kingdom
Miro Japan GK	Japan
Miro Worldwide France, SAS	France
RealtimeBoard B.V.	The Netherlands

Affiliate	Location
RealtimeBoard, Inc.	United States
UizardApp ApS	Denmark

MIRO THIRD PARTY AI MODELS

Last updated: April 29, 2025

AI Model (Service)	Used By Miro For	Hosted By	Licensed To Miro Under	Restrictions w/ Impact to Customer Use
GPT-4o (Azure OpenAI)	Sticky Notes Clustering, AI Sidekicks (Product Marketing Alliance, Product Leader, Agile Coach), Create Doc, Create Diagram (Flow Chart), Create Sticky Notes	Microsoft Corporation	Microsoft License Terms for Online Services	Use must be compliant with Acceptable Use Policy for Online Services and the Azure OpenAI Code of Conduct
GPT-4o mini (Azure OpenAI)	Conversation Summaries, Create Diagram (Mind Map, ERD), Change Tone, Fix Grammar/Spelling, Rewrite for Clarity, Shorten Text, Translate Generate Mind Map, Mind Map (Expand with Ideas, Expand with Topics, Expand with Questions)			
Azure Content Safety	Output Moderation (for all LLM-based requests)			
Claude 3.7 Sonnet	Digitize Diagram	Amazon Web Services, Inc.	Anthropic on Bedrock - Commercial Terms of Service	Use must be compliant with the Anthropic Usage Policy
DenseNet	Image Classification	Miro (via AWS)	Apache 2.0	N/A
distilbert-base-multilingual-cased	Sticky Notes Clustering	Miro (via AWS)	Apache 2.0	N/A
InSPyReNet	Remove Background	Miro (via AWS)	MIT	N/A
MobileNetv2	Smart Drawings	Miro (via AWS)	Apache 2.0	N/A
Real-ESRGAN	Remove Background	Miro (via AWS)	BSD 3	N/A
Salesforce/blip2-flan-t5-xl	Image Captioning	Miro (via AWS)	MIT	N/A
Segmind Stable Diffusion 1B (SSD-1B)	Image Generation	Miro (via AWS)	Apache 2.0	N/A
SSD MobileNetv2	Sticky Capture	Miro (via AWS)	Apache 2.0	N/A
StabilityAI Diffusion XL Refiner 1.0	Image Generation	Miro (via AWS)	RAIL++-M License	Use must be compliant with Attachment A (Use Restrictions) of the RAIL++-M License
Universal Sentence Encoder multilingual	Sticky Notes Clustering	Miro (via AWS)	Apache 2.0	N/A